



PENTAGON 2000 SOFTWARE

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**Upgrade Procedures  
Version 2022.0.0.xx**

Pentagon 2000 Software  
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<b>TITLE:</b>	Upgrade Procedures		
<b>PART:</b>	System Upgrade		
<b>MODULE:</b>	System Upgrade	<b>BUILD</b>	2022.1
<b>RESPONSIBILITY:</b>	Procedures Specialist, Pentagon 2000	<b>REVISION:</b>	00
<b>APPROVED BY:</b>	Vice President, Operations, Pentagon 2000	<b>EFFECTIVE DATE:</b>	10/25/2023

## Upgrade Procedures Ver. 2022.0.0.xx

This procedure will show how to upgrade your Pentagon to the most current version and latest build.

### 1. Upgrade Preparation

**IMPORTANT: Before beginning upgrade**

- a. Make sure you have sufficient **free space** on the server where the databases are located (at least twice the size of the databases).
- b. Verify that all users are logged out, Close ALL Pentagon applications.

**Stop and Uninstall Pentagon Service**

- c. From the Pentagon directory run the **UtilityManager64.exe**
- d. From the top menu Click on **Pentagon Installer** and click on **Install Service**
- e. Click on Stop and click on Uninstall the service.
- f. CLOSE the **UtilityManager64.exe**

Make sure to do a Full **BACKUP** of your SQL Databases.

### 2. Download the New Build Version

**FTP login**

Use FTP program to login to our FTP site.

FTP Site: <ftp://ftp.pentagon2000.com/>

**FTP login Credentials:** Please contact Pentagon Support.

Once logged in to FTP, download the application files select Current version folder to download the zip file for the latest build (**x64**).

**Note:**

If you are upgrading from an Older Version, you may also need to download the **XML** and may possibly need a new **License file**. If you are not sure, please contact Pentagon Support.

**Example:**

Folder = Version\_2022\_01\_01\_Current

Zip File = Pentagon\_2022.1.1.33\_Pentagon\_Release\_x64.Zip

### 3. Pentagon directories files for upgrade.

- a. Copy the latest Build **x64** Zip file in your Pentagon directory.
- b. Extract and overwrite all files with the new files.

**Note:** Make sure to leave the Zip file in the Pentagon directory.

### 4. Start Upgrading

- a. From the Pentagon directory run the **UtilityManager64.exe**
- b. From the top menu Select **Upgrade**, then select **Update DB Connections**.
- c. Login with your SQL user “**sa**” and password
- d. Verify the database’s name and click Ok

Began the Upgrade

1. From the top menu again Select Upgrade and run **Pre Upgrade** and click Ok to run the pre upgrade process.
2. Again, under Upgrade click on **Upgrade Current** and click **Ok** to run the upgrade.
3. When the upgrade is done click on **Done**.
4. Again, under Upgrade click on **Post Upgrade** and click **Ok** to run the post upgrade process.

### 5. Install and Start Pentagon Service

- a. From the Pentagon directory run the New **UtilityManager64.exe**
- b. From the top menu Click on **Pentagon Installer** and click on **Install Service**
- c. Click on **Install** and install the service.
- d. Click on **Start** to start the service.

This completes the upgrade ALL users can now login to Pentagon.

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